

TITLE OF REPORT: **Council Plan – Six Month Assessment of Performance and Delivery 2016/17**

REPORT OF: **Mike Barker, Acting Chief Executive**

Purpose of the Report

1. Cabinet is requested to approve the Council Plan – Six Month Assessment of Performance and Delivery report for 2016/17.

Background

2. The Council's performance in relation to the delivery of the Council Plan is reported on a six monthly basis, and is an integral part of the Council's Performance Management Framework.
3. Previously, Cabinet at its meeting on 19 April 2016 agreed to a revised strategic indicator set, including a change to the identification of tracker and target indicators with a single fixed 2020 target. Subsequently, at its meeting on 12 July 2016, Cabinet approved the proposed 2020 targets for the strategic indicators, following consideration by the Overview and Scrutiny Committees.

Performance Reporting

4. This composite report provides an overview of progress made in delivering the Council Plan for the period 1 April 2016 to 30 September 2016. The six month performance reports for this period were reported to Overview and Scrutiny Committees (OSCs) between October and December 2016.
5. Each OSC has considered the performance and the progress made in relation to the strategic indicators where performance information is available. The reports include the following:
 - i. An overview of the analysis of performance identifying key achievements and areas for improvement;
 - ii. An outline of the six month performance and direction of travel for the strategic indicators;
 - iii. An assessment of the Council's contribution to delivery of the Council Plan.
6. Appendices 2 and 3 provide Cabinet with a summary of performance reported to the OSCs and the extracts from the respective minutes. Full versions of the reports considered by the OSCs can be found [here](#).
7. As a result of newly available information from Public Health England and ONS, appendix 4 provides up to date figures in relation to 11 strategic indicators previously reported to Families OSC and Care, Health and Wellbeing OSC.

Recommendations

8. It is recommended that Cabinet:

- (i) Approves the recommendations of all the Council's Overview and Scrutiny Committees in relation to the 2016/17 six month performance report (Appendix 3).
- (ii) Considers whether the Council has met its performance objectives and is addressing the outcomes in delivering the Council Plan 2015-2020.

For the following reason:

To ensure performance supports the delivery and achievements of the Council Plan 2015-2020.

Policy Context

1. The Council Plan – Six Month Assessment of Delivery and Performance
2016/2017 report illustrates how the Council is achieving against Vision 2030 and the Council Plan 2015-2020, for the period 1 April 2016 to 30 September 2016.

Background

2. The Council's performance in relation to the delivery of the Council Plan is reported on a six monthly basis, and is an integral part of the Council's Performance Management Framework.

Consultation

3. Each six month report has been considered by the appropriate OSC during the period October to December 2016 and minute extracts and comments made by the committees are included at Appendix 3. The Deputy Leader has been consulted in the preparation of this report.

Alternative Options

4. There are no alternative options with regard to the report as the recommendation supports the Council's general duty to secure continuous improvement in the way functions are exercised, having regard to a combination of economy, efficiency and effectiveness.

Implications of Recommended Option

5. **Resources**
 - a) **Financial Implications** – The Strategic Director, Corporate Resources confirms there are no financial implications arising directly from this report.
 - b) **Human Resource Implications** – There are no human resource implications arising directly from this report.
 - c) **Property Implications** – There are no property implications arising directly from this report.
6. **Risk Management Implications** – There are no risk management implications arising directly from this report.
7. **Equality and Diversity Implications** – There are no direct equality and diversity implications arising from this report. .
8. **Crime and Disorder Implications** – There are no direct crime and disorder implications arising directly as a result of this report.
9. **Health Implications** – There are no direct health implications arising directly as a result of this report.
10. **Sustainability Implications** - There are no direct sustainability implications arising directly as a result of this report.

11. **Human Rights Implications** - There are no direct human rights implications arising directly as a result of this report.
12. **Area and Ward implications** – There are no direct area and ward implications arising directly as a result of this report.

Background Information

13. There is no background information.

**COUNCIL PLAN – SIX MONTH ASSESSMENT OF
PERFORMANCE AND DELIVERY 2016/17****Composite Report****Introduction**

1. The composite report reflects the key issues in relation to the six month assessment of delivery and performance for the period 1 April 2016 to 30 September 2016, which has been considered by the Overview and Scrutiny Committees at their meetings during October to December 2016.

Delivery of Council Plan 2015-2020

2. The Council is committed to deliver against the outcomes set out in the Council Plan 2015-2020 and has made further progress in the last six months.

Summary of Achievements and Areas for Improvement

3. Each performance report from the five OSCs provides an overview of performance for the six month period and highlight achievements and areas for improvement. Some areas to note for each OSC include:

Corporate Resources OSC

4. Performance relating to 9 strategic indicators was available to be reported to this OSC at the six month stage, with comparative performance data for the same period last year available for 3 of these indicators, which shows they have all improved:

- % of council tax paid
- speed of processing benefit claims
- satisfaction with Gateshead as a place to live have all improved

The remaining indicators are newly identified strategic indicators with comparative measurement commencing in 2016/17.

5. Achievements to note include the following:

- The evolution of digital consultation and increased resident involvement has seen:
 - 36,000 residents now receive Gateshead Now - the Council's free regular email which enables residents to stay up to date with latest news, our services, important issues and what's on in the local area. It is a proactive and cost-effective way of keeping in touch with residents;
 - the Council has 14,000 followers on twitter and almost 10,000 likes on the Facebook page.
 - 1,400 members on the online resident panel ViewPoint - allowing residents to take part in online surveys about our services.
- the 2016 Residents Survey which was developed using the council's online consultation system and distributed via email to ViewPoint panel members. Satisfaction with the way the council runs things has decreased very slightly from 52.1% in 2015 to 51.3% in 2016. However it is worth noting that dissatisfaction with the council has decreased slightly over this period from 28% to 27.3%.
- A new Council wide employee forum has been established as an opportunity for employees to come together from different services to influence and improve the way we work as an organisation.
- Gateshead's annual *Volunteers Month* took place in June 2016. Funding of £11,600 was allocated to 54 groups and organisations across Gateshead from the Volunteers' Month Grant Scheme. Various events were held during the month long

activities. These ranged from community celebrations, tea parties, training sessions and award ceremonies that gave recognition to the commitment made by Gateshead residents. Overall 101,170 volunteer hours were recorded, up 62% from the 56,018 hours recorded in 2015. Using a calculation from Volunteering England these hours equate to £1.3m of economic value to Gateshead.

6. Key areas of focus over the next period include:
 - the continued rollout of the Digital Gateshead programme;
 - targeting effort to deliver the Workforce Plan, including improving levels of sickness absence;
 - continued effort to achieve high levels of council tax and business rate collection; and
 - consideration of the outcome of the Council's Local Government Association Peer Challenge which was held in November 2016.

Families OSC

7. At the six month stage, there were 30 strategic indicators reported to this OSC, alongside other performance information. Provisional comparative performance data was available for 9 of these measures, which shows a positive direction of travel for six of them.
8. The indicators measuring looked after children's attainment of 5 A* to C (GCSE) is down slightly (-1%) and contained a high cohort of looked after children of whom 57% were assessed as also having special educational needs. Likewise the measure of children in low income families has risen from 20.5% to 22.2%. The indicator measuring children with a child protection plan has deteriorated significantly from 55.1 per 10,000 for the equivalent period last year to 93.3 per 10,000 for this year.
9. The remaining indicators are newly identified strategic indicators with comparative measurement commencing in 2016/17 or at the time of Committee were still awaiting the release of the latest data by public bodies.
10. Since the Families OSC met on 1 December 2016, information has been released which is included in Appendix 4 of this report.
11. There have been many achievements and some to note include:
 - a recent Ofsted inspection judged the Council's LearningSkills Service as good overall, with learners' progress towards employment as "outstanding";
 - level of engagement in children's centres at the end of March 2016 remains steady at 55.75% and meets the Ofsted requirement to engage with the "majority of families" (51%);
 - figures for this period show the percentage of outstanding schools in Gateshead, at 32.4%, surpasses both the national average (19%) and the regional average (20%);
 - provisional data shows 68.3% of children achieved a good level of development at age 5, a growing trend and a 4.6% rise from last year;
 - the take-up of the two year old free early learning offer for eligible 2-year olds stands at 80% and compares with 70% nationally;
 - Her Majesty's Inspectorate of Probation has found that the work of the Youth Offending Team has improved substantially since its previous inspection; and

- Active Kidz activities attracted 294 children and young people during the 2016 spring and summer holiday, with 2300 daily bookings. 64% were a result of referrals, with 16% of these being from the Safeguarding Teams.

12. Some of the key areas in which the Council will focus in the next period include:

- strengthening the Early Help Strategy to empower families, professionals from all sectors, including the voluntary sector and local communities to work collaboratively through an evidence based range of interventions to improve outcomes for our children and their families.
- work to understand the significant rise in child protection plans which is ongoing, alongside the new planning framework which seeks to make plans smarter and define explicitly what success looks like in reducing the risk of harm to children.
- Connexions and REALAC Team to target and co-ordinate work to improve outcomes for Care leavers, including the development of opportunities for apprenticeships within the Council
- Education Gateshead will continue to focus work with schools around narrowing the gap in attainment for our most vulnerable young people
- Task and Finish Group, set up to look at the increase in permanent exclusions will focus on individual pupils to identify issues and any recommendations arising to address them.

Care, Health and Wellbeing OSC

13. Of the 20 strategic indicators reported to this OSC for the six month stage, comparative performance data for the same period last year is available for 3 indicators. The direction of travel shows the equality indicator monitoring support for carers in BME communities continues to improve, however, the indicators measuring Hospital Admissions due to Alcohol Related Harm and Helping Older People to Live Independently at Home 91 days after Discharge from Hospital have showed a dip in performance.
14. The remaining indicators are newly identified strategic indicators with comparative measurement commencing in 2016/17 or at the time of Committee, were still awaiting the release of the latest data by public bodies.
15. Since the Care, Health and Wellbeing OSC met on 6 December 2016, information has been released which is included in Appendix 4 of this report.
16. There have been many achievements and some to note include:
 - upgraded Telecare equipment from the Housing Revenue Account capital programme for 2016/17 in 9 sheltered care schemes;
 - established a Carer's Review Project Group and working groups to develop Carer's services in Gateshead with representation from the Local Authority, CCG/North East Commissioning Service and Public Health. Consultation with regional authorities is taking place to evidence best practice in delivery of carer's services and engagement with a wide range of carer's. The current spend on carer's services in Gateshead has been mapped across all partners;
 - implemented the new model of Adult Social Care, with social workers and assessing staff now based across the new teams;
 - appointed an interim Safeguarding Adults Board Business Manager and continued to develop the Adult Safeguarding Board. Appointed Sir Paul Ennals as the Safeguarding Adults Board Independent Chair. The sub groups are meeting on a

regular basis and task and finish groups have also been established to complete specific pieces of work;

- evaluated the “no Butts” pilot programme with Citizens Advice Gateshead which showed promising results in the first 3 months and quit rates;
- updated the JSNA and redesigned the web pages to improve accessibility
- developed a care home Falls Protocol for use throughout Gateshead, and approximately 300 frontline employees received falls awareness training;
- drafted a Gateshead Substance Misuse Strategy for consideration with partners.
- supported Stoptober and FRESH ’16 Cancers’ and ‘Every breath’ communications campaign with widespread coverage;
- developed our Better Care Fund Plan for 2016/17 in line with national guidance.
- completed the summer of cycling campaign incorporating the “Every Body Active Every Day” Public Health England campaign to celebrate and promote cycling in Gateshead; and
- successfully defended appeals against the Hot Food Takeaway Supplementary Planning Document policy.

17. Some of the key areas the Council will focus on in the future include:

- the design of new service delivery model for extra care support services in Gateshead, including consulting with residents and stakeholders and tendering for new service;
- continuing to develop opportunities with the Clinical Commissioning Group (CCG) to shape the market and integrate health and social care commissioning; and
- further embed the new model of adult social care, review its success and make any required changes accordingly; and
- publish the Director of Public Health’s annual report on tobacco.

Communities and Place OSC

18. There were 9 strategic indicators where performance was available to report at the six month stage, with comparative performance data for the same period last year available for 2 of the indicators. Of these, the direction of travel shows the recycling rate and the number of homes in the highest energy efficiency bracket have improved.

19. The remaining 7 indicators are newly identified strategic indicators with comparative measurement commencing in 2016/17.

20. Some areas of achievement to note include:

- securing £40,000 of funding to develop a Local Development Strategy with the aim of identifying barriers to employment and enterprise within the most disadvantaged areas of central Gateshead;
- since April 2016, the Council has worked with over 165 businesses, delivering a number of successful investment projects, which has led to the creation of over 860 new jobs and safeguarded a further 85. This includes over 25,000 sqft of commercial floorspace being occupied, delivering in excess of £128,000 of business rate income to the Council; per annum. The Council has also worked with the North East Combined Authority’s Inward Investment Team, the Department for International Trade’s (DIT) Investment Services and other partners to support inward investment activities, resulting in the creation of a further 226 jobs;

- a total of 330 disabled facilities grant/adaptations were carried out during this period;
 - hosting six visitors from Region Värmland, Sweden, providing an overview of the region's economic climate, the digital and tech sector, business aid scheme and details on establishing an office in Gateshead, as part of the Council's "Commitment to Collaboration" with Sunne Municipality; and a
 - 2 day Town Drive, hosted in conjunction with Social Enterprise UK, in July and celebrated Gateshead's Social Enterprise Places status and showcased the sector. The Town Drive included a social enterprise showcase safari, a celebration dinner held at the Nest Café and Community Rooms Community Interest Company, and culminated in the Social Enterprise Summit, which was attended by over 100 people drawn from social enterprise, private sector, higher education and social enterprise support agencies.
21. Some of the key areas in which the Council will focus on over the next period include completing the initial Town Centre District Energy Scheme network, and securing the commercial customers to the scheme, which are required to make the initial scheme commercially viable. Subject to successful ERDF grants, works will commence on delivering the next district energy schemes for Gateshead. In addition, feasibility studies are expected to be received indicating what district energy schemes may be viable on Team Valley and Metrocentre.
22. The Council will continue to bring forward sites through the Land Development Group to maximise land assets to enable development and look to complete Stage 3 of the Leisure & Culture review to consider the development of a single leisure and culture offer and assesses the relevant management options and the completion of the following strategic planning documents to provide an evidence base for the Local Plan to identify the sporting facility needs in the Borough and attract external funding:
- i) Gateshead Built Sports Facility Strategy;
 - ii) Gateshead Playing Pitch Strategy; and
 - iii) Gateshead Football Plan.
23. In addition, the Communities and Place OSC received an update in relation to homelessness i.e. the number of households accepted as homeless and the number of households prevented from becoming homeless. The committee agreed to the reinstatement of these two former strategic indicators which require endorsement by Cabinet in the new financial year.

Community Safety Overview and Scrutiny Sub Committee

24. There were 7 strategic indicators reported to this OSC at the six month stage, with comparable performance data for the same period last year available for 3 indicators. Of these, the direction of travel is positive for:
- Hate crime - the number of referrals to ARCH; and
 - Reported instances of antisocial behaviour.
- During 2015/16 the Independent Domestic Violent Advisors (IDVA) engaging with high risk referrals was 59%. During the first quarter of 2016/17 there were 315 referrals to the IDVA Service, 13.5% lower than the previous year – but in line with similar reductions experienced by the police in the number of high risk victims identified. The engagement rate for the period was 57%, with a further 5% receiving initial advice but declining further support.

25. The remaining indicators are newly identified strategic indicators with comparative measurement commencing in 2016/17.
26. There have been many achievements and some to note include the:
 - introduction of one monthly Tasking meeting for the whole of Gateshead, instead of ten, which has enabled more effective planning, the avoidance of duplication and has also released capacity across partners;
 - re-establishment of the Integrated Offender Management model to ensure a joined up approach to addressing offending behaviour;
 - delivery of bespoke training and awareness sessions relating to tackling hate crime, anti-social behaviour volunteering, domestic abuse and sexual violence;
 - Multi-Agency Tasking and Co-ordination (MATAC) approach to tackling perpetrators of domestic abuse has been evaluated by Northumbria University. The report highlights a number of initial successes including:
 - implementation of a bespoke Recency, Frequency, and Gravity model;
 - development of a toolkit for use in addressing behaviour of perpetrators; and
 - information sharing to proactively manage perpetrators.

The report also identifies a number of areas for further development, including: better links with Multi-Agency Risk Assessment Conference; increased publicity around successes; and, improved partner engagement.
27. Some of the areas to focus on in the future include:
 - exploring learning outcomes from all drug-related deaths that occur within the Borough via the Drug-related Death Panel;
 - Northumbria Police leading on “Operation Bond”, delivering crime prevention advice to vulnerable people through direct engagement, media campaigns and community messaging; and the
 - draft joint drug and alcohol strategy for Gateshead which is the first combined strategy for several years and will focus on delivering activity based around three themes:
 - reduce demand and prevention across the life course;
 - reduce supply protection and responsibility; and
 - build recovery and health and wellbeing services.

OVERVIEW AND SCRUTINY COMMITTEE MINUTES

During October to December 2016, the Overview and Scrutiny Committees discussed their review of performance appropriate to the remit of their committees. The extracts of the minutes of those discussions are provided below :

Families Overview and Scrutiny Committee: 1 December 2016

The six month performance report was presented to Committee. In terms of achievement it was reported that the LearningSkills Service was rated good by Ofsted at a recent inspection, in addition Grove House received an outstanding rating. The level of engagement in children's centres is positive and above Ofsted's requirement of engaging 51% of families.

It was reported that 38% of the schools in the nursery, primary and special sectors are judged as outstanding and provisional Key Stage 2 results place Gateshead 8th in the country. Early years development is in line with the national average and 100% of childcare provision in Gateshead has been rated as good by Ofsted. Provisional figures show that performance at GCSE's has improved.

It was noted that work is ongoing in relation to the new Sexual Health Strategy for Gateshead. It was also acknowledged that a recent inspection of the Youth Offending Team (YOT) found it had substantially improved in all areas. It was noted that the Active Kidz activities continue to be popular with 294 children and young people accessing the service during the spring and summer holidays.

In terms of areas for improvement there continues to be a high number of children subject to Child Protection Plans and the number of Looked After Children (LAC) also remains high, at present there are 366 LAC. There are also challenges around the increase in permanent exclusions, the increase in the number of children in low income families and the experience and progress of care leavers.

Work over the next six months will include strengthening the Early Help Strategy and understanding the significant rise in child protection plans. It was noted that the Local Safeguarding Children Board (LSCB) is currently looking into the increase in permanent exclusions and a meeting is planned with secondary Headteachers to try and understand why the figure is so high in Gateshead. It was reported that work is ongoing in relation to care leavers around challenges such as isolation and tenancy sustainability and work is underway with housing to develop taster flats. Committee was advised that the new taster flat development project has been shortlisted for an LGA award.

It was questioned whether the certain schools are seeing the increase in permanent exclusions or whether this is across all schools in Gateshead. It was confirmed that, although there are some outliers, all schools are excluding more pupils than previously, subsequently this has impacted on the Pupil Referral Unit. Concerns were raised that some primary schools are encouraging certain pupils, for example those with an ASD diagnosis, to leave the school instead of permanent exclusion. It was stated that the Council would take action if this was evident in any school.

It was suggested that in future performance reports the key actions should be more focussed in order to better measure progress against.

- RESOLVED (i) That the Committee considered the activities undertaken during April 2016 to September 2016 are achieving the desired outcomes in the Council Plan 2015-2020.
- (ii) That the Committee agreed that the report be referred to Cabinet on 24 January 2017.

Communities and Place Overview and Scrutiny Committee: 5 December 2016

The Committee considered a report that provided a six month assessment of performance delivery for the period April to September 2016 in relation to the Council Plan 2015 – 2020.

The achievements, key actions and areas for improvement were set out in the report.

The Committee commented on the level of recycling and whilst there have been improvements, the recycling rates have now levelled. The Committee were informed that the introduction of payment for green waste collection had had an impact on this figure. We are not aware of any schemes that have yet achieved their 50% recycling target without the collection of food waste.

However, the service are providing regular information to residents around recycling and the Council believe in the education of recycling rather than progressing the enforcement route.

- RESOLVED (i) That the Committee was satisfied with the activities undertaken during April – September 2016 in relation to the Council Plan 2015 – 2020.
- (ii) That the report be endorsed for submission to Cabinet at its meeting on 24 January 2017.

Care, Health and Wellbeing Overview and Scrutiny Committee: 6 December 2016

The Committee received a report which provided the six month assessment of performance and delivery for the period April to September 2016 in relation to the Council Plan 2015-2020.

The report sets out the achievements, key actions for the next six months as well as areas that require improvement in relation to the outcomes of Live Well Gateshead and Live Love Gateshead.

Where performance was available at the six month stage for relevant strategic indicators relating to this OSC, this was also presented to Committee.

Progress as to how well the Council is performing in relation to the equalities where information is available at this stage was also provided to Committee in the report.

The Director of Public Health, Alice Wiseman supported by the Service

Director, Adult Social Care, Steph Downey highlighted the key achievements, challenges and issues within the report for the committee's consideration.

- RESOLVED (i) The Committee were satisfied that the activities undertaken during April 2016 to September 2016 were achieving the desired outcomes in the Council Plan 2015-2020.
- (ii) That the report be referred to Cabinet on 24 January 2017 for consideration.

Corporate Resources Overview and Scrutiny Committee: 28 November 2016

The Committee received a report on performance and delivery for the period April to September 2016 in relation to the Council Plan 2015-2020.

The achievements, key actions and areas for improvement were set out in the report.

A presentation was also delivered outlining the performance of Customer Services and updating on the progress of the digital projects which are underway.

The Committee welcomed the opportunity to consider, in more detail, the results of both the Resident and Employee Surveys. It was agreed that this be added to the Committee's current Work Programme.

It was queried whether the Council is resourced to respond to emails and calls that may be generated by the content of the Gateshead Now Newsletter. It was reported that content to date has not generated a significant number of queries or requests, however, it was highlighted that within 1 hour of the Green Waste Scheme being featured in the newsletter there was a noticeable increase in online payments being made for this service.

A request was made by and for the Committee to consider the issues related to digital inclusion along with potential interventions by the Council and its partners, particularly as many residents without access to ICT can often require the Council's services the most.

It was commented that the reduction of cash desks will have contributed to the increase in online transactions, therefore performance data was requested in terms of cash collected overall.

It was suggested that features could be included in Gateshead Now to help increase voter registration and improve the overall turnout at elections (potentially by promoting postal vote sign up).

One Councillor commented that the significant increase in residents responding that roads and pavements need improving and that traffic congestion is an issue, could be attributable, in part, to the Council's Transport Strategy and the recent implementation of some contentious schemes. It was requested that the Transport Strategy be reviewed.

It was requested that the Resident Survey analysis includes information by ward.

- RESOLVED (i) That the Committee was satisfied with the activities undertaken during April – September 2016 in relation to

- the Council Plan 2015-2020.
- (ii) That the report be endorsed for submission to the Cabinet at its meeting on 24 January 2017.
- (iii) That the Committee's Work Programme be updated to include a separate opportunity for the Committee to consider, in more detail, the results of both the Resident and Employee Surveys.
- (iv) That the Resident Survey analysis be compiled to include information by ward.

Community Safety Overview and Scrutiny Sub-Committee: 4 October 2016

The Committee received the six monthly progress update of activities that have been undertaken to address its strategic priorities for 2016/17.

In addition updates were provided on current performance, and progress and/or actions that have been implemented in the last six months and highlighted future workstreams that are currently being developed to address any emerging themes or trends.

- RESOLVED**
- (i) That the information be noted.
That the Committee continue to receive six-monthly Community Safety updates
 - (ii) That any issues/areas that OSC want to scrutinise in greater detail at a future meeting be identified.

**CHANGES IN PERFORMANCE DATA
PREVIOUSLY REPORTED TO OVERVIEW AND SCRUTINY COMMITTEES**

Since information was reported to the Overview and Scrutiny Committees, there has been newly released 2015/16 data from Public Health England and ONS for the following strategic indicators which are reported to Families OSC and Care, Health and Wellbeing OSC:

- LW2: the 2015/16 figure for the percentage of mothers smoking at time of delivery is reported as 13.2% which is an improvement on the 2014/15 figure of 15.1%.
- LW4a: the 2015/16 figure for reduce excess weight of 4-5 year olds is reported as 22.3% which is an improvement on the 2014/15 figure of 23.1%.
- LW4b: the 2015/16 figure for reduce excess weight of 10-11 years is reported as 37.9% which is a decline in the previous year's performance of 34.0%.
- LW19: reducing mortality from causes considered preventable is down from 235.3 (2014/15) to 232.7 deaths.
- LW13: stabilise the rate of hospital admissions per 100,000 for alcohol related harm shows an increase from 927 in 2014/15 to 1016 in 2015/16. This result is still provisional at this stage.
- LW10: delayed transfers of care from hospital in days per 100,000 population shows an average rate of 315.4 delayed transfers (the figure reported to OSC was 284.8). Gateshead has a lower rate than the current England average of 413.7 but is higher than the North East average of 199.0.
- LL4: wellbeing – decrease the percentage of people who are dissatisfied with life. This has dropped from 6.0% in 2014/15 to 4.1% in 2015/16. As a result of this decrease, Gateshead has surpassed the 2020 target of 4.8%.
- LW20: healthy life expectancy at birth (male). Provisional figures for 2015/16 show that performance has reduced from 58.2 years in 2014/15 to 57.0 years.
- LW21: healthy life expectancy at birth (female). Provisional figures for 2015/16 show that performance has reduced slightly with the rate going down from 59.4 years in 2014/15 to 59.1 years.
- LW22: gap in life expectancy at birth between each local authority and England as a whole (male) has increased from -1.7 years in 2014/15 to -1.8 years in 2015/16. Gateshead is higher than the North East average of -1.6 years.
- LW23: gap in life expectancy at birth between each local authority and England as a whole (female) has decreased from -1.9 years in 2014/15 to -1.7 years in 2015/16. Gateshead is worse than the North East average of -1.5 years.